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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE Docket No.: CSCO-96901 Thereby certify that this transmittal of the below described document is being deposited with the United States Postal Service in an envelope bearing First Class Postage and addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the below date Signature of the Person Making the Deposit: Name of Person Making the Deposit: 11/01/04 Judy Davenport Deposit: Inventor(s): Garrey Learmonth Group Art Unit: Serial No.: 09/778,299 2172 Filed: 02/06/01 Examiner: Woo, Isaac M. Confirmation No: 5640 Title: NORMALIZED TRANSACTION PROCESSING FOR SEARCH ENGINE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Sir: TRANSMITTAL OF FORMAL DRAWINGS In response to Drawing Informalities attached please find: X (a) the formal drawings for this application Number of Sheets Each sheet of drawing indicates the identifying indicia suggested in § 1.84(c) on the reverse side of the drawing a copy of the NOTICE OF INFORMAL DRAWINGS Please direct all correspondence concerning the above-identified application to the following address: WAGNER, MURABITO & HAO LLP Two North Market Street, Third Floor San Jose, California 95113 (408) 938-9060 Respectfully submitted, 11/1/04 James P. Hao Reg. No. 36,398